

Summary of Benefits 2021

Aetna Medicare Advantra Gold (HMO)
H3959 - 001
January 1, 2021 - December 31, 2021

H3959-001

Aetna Medicare Advantra Gold (HMO) is an HMO plan. This is a Medicare Advantage plan that covers prescription drugs.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service or every limitation and exclusion. The plan's Evidence of Coverage (EOC) provides a complete list of services we cover. The EOC is available at www.aetnamedicare.com or you may call us to request a copy.

To join Aetna Medicare Advantra Gold (HMO), you must be entitled to Medicare Part A, enrolled in Medicare Part B and live in our service area.

Service area: Pennsylvania: Allegheny

Call us or go online for more information.



1-833-859-6031 (TTY: 711)

October 1 to March 31: 7 days a week from 8 a.m. - 8 p.m. local time

April 1 to September 30: Monday - Friday from 8 a.m. - 8 p.m. local time



www.aetnamedicare.com

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Aetna Medicare Advantra Gold (HMO) | H3959-001 | \$39

Compare our plan to Medicare

To learn more about the coverage and costs of Original Medicare, look in your "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

What you should know

- **Primary Care Physician (PCP):** A PCP is important for receiving care and this plan requires you to select a PCP. When you enroll, we'll ask who your PCP is. If you don't tell us, we'll assign one to you. You can always change the PCP by calling us.
- **Referrals:** Aetna Medicare Advantra Gold (HMO) doesn't require a referral from a PCP to see a specialist. Keep in mind, some providers may require a recommendation or treatment plan from your doctor in order to see you.
- **Prior authorizations:** Your doctor will work with us to get approval before you receive certain services or drugs. Benefits that may require a prior authorization are listed with an asterisk (*) in the benefits grid.

You can find more details on each benefit listed below in the Evidence of Coverage (EOC).

Plan costs & information	In-network
Monthly plan premium	\$39
	You must continue to pay your Medicare Part B premium.
Plan deductible	\$0
Maximum out-of-pocket amount (does not include prescription drugs)	\$5,900
	The most you pay for copays, coinsurance, and other costs for medical services for the year. Once you reach the maximum out-of-pocket, our plan pays 100% of covered medical services. Your premium and prescription drugs don't count toward the maximum out-of-pocket.

Primary benefits	Your costs for in-network care
Hospital coverage*	
Inpatient hospital coverage	\$300 per stay
	Our plan covers an unlimited number of days.
Outpatient hospital observation services	\$225
Outpatient hospital services	\$225

Primary benefits		Your costs for in-network care	
Ambulatory surgical center		\$200	
Doctor visits			
Primary care physician (PCP)		\$0	
Specialists		\$30	
Preventive care		\$0	
	Preventive care includes:	<ul style="list-style-type: none"> • Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy) • Depression screenings • Diabetes screenings • HBV infection screening • Hepatitis C screening tests • HIV screenings • Lung cancer screenings • Nutrition therapy services 	<ul style="list-style-type: none"> • Obesity behavior therapy • Prostate cancer screenings (PSA) • Sexually transmitted infections screenings & counseling • Tobacco use cessation counseling • Vaccines: flu, hepatitis B, pneumococcal • Welcome to Medicare preventive visit • Yearly wellness visit
Emergency & urgent care			
Emergency care in the United States		\$90	
Urgently needed care in the United States		\$50	
Emergency & urgently needed care worldwide		Emergency care: \$90 Urgently needed care: \$90 Ambulance: \$225	

Primary benefits	Your costs for in-network care
Diagnostic testing*	
Diagnostic radiology (e.g. MRI & CT scans)	\$0 - \$200
	Lower cost sharing: for services provided by your primary care physician in their office Higher cost sharing: for services performed by a provider other than your primary care physician
Lab services	\$0
Diagnostic tests & procedures	\$0
Outpatient x-rays	\$20
Hearing, dental, & vision	
Diagnostic hearing exam	\$35
Routine hearing exam	\$0
	We cover one exam every year. All appointments must be scheduled through NationsHearing.
Hearing aids	Our plan pays up to a maximum amount of \$1,250 per ear, every year. You are responsible for any costs over this amount.
	NationsHearing will manage your hearing aid benefits. All hearing aids must be purchased through NationsHearing.
Dental services	\$0 for preventive services (e.g. oral exam, x-rays, & cleaning)
	20% - 50% for comprehensive services. Comprehensive services include fillings, extractions, crowns, root canals, dentures, and oral surgery.
	You pay a \$50 deductible for comprehensive services. Our plan pays up to a maximum amount of \$2,000 every year. You are responsible for any costs over this amount.
	Aetna Dental will manage your dental benefits. If you choose a provider outside of the network, services will not be covered.
Glaucoma screening	\$0

Primary benefits	Your costs for in-network care
Diagnostic eye exams (including diabetic eye exams)	\$0 - \$35
	Lower cost sharing: for first diabetic eye exam Higher cost sharing: for all other eye exams
Routine eye exam	\$0
	We cover one exam every year.
Contacts and eyeglasses	Our plan pays up to a maximum amount of \$200 every year. You are responsible for any costs over this amount. EyeMed will manage your eyewear benefits. If you choose a provider outside of the network, services will not be covered.
Mental health services*	
Inpatient psychiatric stay	\$1,590 per stay
Outpatient mental health therapy (individual)	\$40
Outpatient psychiatric therapy (individual)	\$40
Skilled nursing*	
Skilled nursing facility (SNF)	\$0 per day, days 1-20; \$184 per day, days 21-100
	Our plan covers up to 100 days per benefit period.
Therapy*	
Physical and speech therapy	\$20
Ambulance & routine transportation	
Ground ambulance (one-way trip)	\$225
	Cost sharing is waived if you are admitted to the hospital.
Air ambulance* (one-way trip)	\$325
	Cost sharing is waived if you are admitted to the hospital.

Primary benefits	Your costs for in-network care
Routine transportation (non-emergency)	\$0
	Our plan covers 18 one-way trips every year to approved locations. Access2Care will manage your transportation benefit.
Medicare Part B drugs*	
Chemotherapy drugs	20%
Other Part B drugs	20%

* Prior authorization may be required for these benefits. See the EOC for details.

Prescription drugs (Your costs may be lower if you qualify for Extra Help)				
Formulary name	B4 (You can use this when referencing our list of covered drugs)			
Stage 1: Deductible You pay the full cost of drugs until you reach your deductible.				
This plan doesn't have a deductible, so your coverage begins at Stage 2.	\$0			
Stage 2: Initial coverage You pay the costs below until your total drug costs reach \$4,130. You pay the copay listed below or the cost of the drug, whichever is lower. These cost shares may also apply to Home Infusion drugs when obtained through your Part D benefit. For Long Term Care, you'll get a 31 day supply and pay the Standard cost-share.				
	30-day supply through Retail or Mail		90-day supply through Retail or Mail	
	Preferred	Standard	Preferred	Standard
Tier 1: Preferred Generic	\$0	\$15	\$0	\$45
Tier 2: Generic	\$0	\$20	\$0	\$60
Tier 3: Preferred Brand	\$37	\$47	\$111	\$141
Tier 4: Non-Preferred Drug	\$99	\$100	\$297	\$300
Tier 5: Specialty	33%	33%	N/A	N/A

Prescription drugs (Your costs may be lower if you qualify for Extra Help)

Stage 3: Coverage gap

Our plan offers some coverage in this stage. The coverage gap lasts until your out-of-pocket drug costs reach \$6,550.

	30-day supply	
	Preferred	Standard
Tier 1: Preferred Generic	\$0	\$15
Tier 2: Generic	\$0	\$20
All other Brand Name Drugs	25% of the plan's cost	
All other Generic Drugs	25% of the plan's cost	

Stage 4: Catastrophic coverage

You pay a small cost share for each drug.

Generic Drugs	You pay the greater of 5% of the cost of the drug or \$3.70
Brand Name Drugs	You pay the greater of 5% of the cost of the drug or \$9.20

Other benefits **Your costs for in-network care**

Equipment, prosthetics, & supplies*

Diabetic supplies	0% - 20%
	We only cover OneTouch/Lifescan supplies, including test strips, glucose monitors, solutions, lancets and lancing devices for 0%. We will only cover other brands with a medical exception. If we approve an exception, non-OneTouch/Lifescan supplies are covered at 20%.
Durable medical equipment (e.g. wheelchair, oxygen)	20%
Prosthetics (e.g. braces, artificial limbs)	20%

Other benefits	Your costs for in-network care
Substance abuse*	
Outpatient substance abuse (Individual therapy)	\$45

* Prior authorization may be required for these benefits. See the EOC for details.

Additional benefits and services provided by Aetna Medicare Advantra Gold (HMO)	Benefit information
	Your costs for in-network care
Fitness	<p>Standard membership at participating SilverSneakers® facilities and access to online wellness related tools, planners, newsletters, and classes, at no extra cost.</p> <p>You can get an at-home fitness kit if you don't live near a participating club or prefer to exercise at home.</p>
Routine foot care	<p>\$20</p> <p>We cover one visit every three months.</p>
Help during a COVID-19 Public Health Emergency	You'll always pay \$0 for COVID-19 testing, even if the COVID-19 Public Health Emergency ends. During a COVID-19 Public Health Emergency you may be eligible for a package of supplies if you've tested positive to help prevent the spread of COVID-19 and assist with recovery.
Meals	When you get home after an inpatient hospital or skilled nursing stay, we cover up to 14 home delivered meals. You will be contacted to schedule delivery if eligible and meals will be provided through GA Foods®.
Nursing hotline	Speak with a registered nurse 24 hours a day, 7 days a week to discuss medical issues or wellness topics.
Over-the-counter items (OTC)	<p>Get over-the-counter health & wellness products by mail.</p> <p>Our plan pays up to a maximum amount of \$120 every three months.</p> <p>CVS will manage your OTC benefit. See the OTC catalog for a list of eligible items. You can find the catalog at www.cvs.com/otchs/myorder.</p>

Additional benefits and services provided by Aetna Medicare Advantra Gold (HMO)	Benefit information Your costs for in-network care
Resources For Living®	Resources For Living® helps connect you to resources in your community such as senior housing, adult daycare, meal subsidies, community activities, and more.
Telehealth	<p>You can receive primary care, mental health services and urgent care services via a virtual visit for the same cost as an in-person visit.</p> <p>Depending on your location, you also have 24/7 access to MinuteClinic® Video Visits. Find out if these visits are available in your area at www.cvs.com/minuteclinic/virtual-care/video-visit.</p>

Pre-enrollment checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-833-859-6031 (TTY: 711)**. From October 1 to March 31, you can call us 7 days a week from 8 a.m. - 8 p.m. local time. From April 1 to September 30, we're here Monday through Friday from 8 a.m. - 8 p.m. local time.

Understanding the benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially those services for which you routinely see a doctor. Visit **www.aetnamedicare.com** or call **1-833-859-6031 (TTY: 711)** to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding important rules

- In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2022.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

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Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. The formulary, provider and/or pharmacy network may change at any time. You will receive notice when necessary. Medicare's pharmacy network includes limited lower cost, preferred pharmacies in: Rural Kansas, Rural Nebraska, Rural Maine, Rural Michigan, Suburban Arizona, Suburban West Virginia, and Urban Michigan. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, members please call the number on your ID card, non-members please call 1-833-859-6031 (TTY: 711) or consult the online pharmacy directory at www.aetnamedicare.com/findpharmacy. For mail-order, you can get prescription drugs shipped to your home through the network mail-order delivery program. Typically, mail-order drugs arrive within 10 days. You can call the number on your ID card if you do not receive your mail-order drugs within this timeframe. Members may have the option to sign-up for automated mail-order delivery. Members who get “Extra Help” are not required to fill prescriptions at preferred network pharmacies in order to get Low Income Subsidy (LIS) copays. Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

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2021 Star Ratings

Aetna Medicare - H3959

2021 Medicare Star Ratings

Every year, Medicare evaluates plans based on a 5-star rating system. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

1. An Overall Star Rating that combines all of our plan's scores.
2. Summary Star Ratings that focus on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2021, Aetna Medicare received the following Overall Star Rating from Medicare.

★★★★☆
4.5 Stars

We received the following Summary Star Ratings for Aetna Medicare's health/drug plan services:

Health Plan Services:

★★★★
4 Stars

Drug Plan Services:

★★★★☆
4.5 Stars

The number of stars shows how well our plan performs.

★★★★★	5 stars - excellent
★★★★	4 stars - above average
★★★	3 stars - average
★★	2 stars - below average
★	1 star - poor

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us 7 days a week from 8:00 a.m. to 8:00 p.m. Local time at 855-275-6627 (toll-free) or 711 (TTY), from October 1 to March 31. Our hours of operation from April 1 to September 30 are Monday through Friday from 8:00 a.m. to 8:00 p.m. Local time.

Current members please call 833-570-6670 (toll-free) or 711 (TTY).

Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next.

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